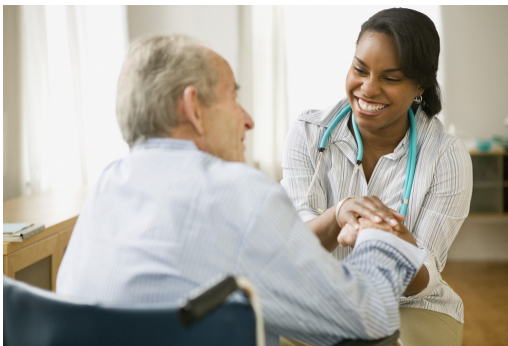# Care Coordination and Patient Navigation

The CivicHealth technology solution

Since 2000, CivicHealth's technology platform has served a diverse client base to address patient needs through a Care Coordination/Patient Navigation software application. This solution was designed to help improve the quality of care and lower costs. The system tracks, manages and reports on services and outcomes for patients. The application suite includes solutions for the following: Accountable Health Communities, Population Health, CCM, Behavioral Health (CoCM), Community Navigation, Disease Management and Resource/Partner Directory.

The CivicHealth Advantage

The CivicHealth cloud-based and streamlined application empowers any organization that is focused on Patient Care to achieve better patient outcomes and greater financial value. It is flexible and can be customized to existing work flows.

Traditional Care Coordination models for Health Care organizations are changing. Today there is a greater need to address the Transitions to Care model and insure that the patient reaches a true point of stable recovery after an encounter. Many times this means services that go beyond the clinical to include Behavioral Health, Social, Human and even Economic factors with the patient. The CivicHealth solution provides for "Closed Loop" Care Coordination services with these community organizations which promotes improved outcomes and decreased expenditures for the accountable organization.

CARE COORDINATION SERVICES

As health care organizations become more accountable for patient outcomes, the CivicHealth application provides a web portal to allow true collaboration between diverse care organizations to maximize the effectiveness of Care Coordination services and staff time.

NETWORK DEVELOPMENT AND MANAGEMENT FOR VALUE BASED PAYMENT MODELS

The CivicHealth application provides tools to allow your Care Coordination team to know who the providers are in your network, what services they offer and even a communication tool to work with them on patient transitions.

SEAMLESS EHR INTEGRATION

The data sharing barriers are eliminated by our software solution. Data can be pulled together from numerous EHR systems that allow for a more comprehensive view of the entire patient care experience. This allows for decreased duplication of services, better overall care and improved value for the patient and all organizations providing care.

SUPPORTS AHC, CCM, MIPS, MACRA AND MORE

The CivicHealth solution supports many of the new CMS payment models including CCM, MIPS, MACRA, Bundled Payments and many more. In addition, the solution is not just designed to address a single niche model, but has been built to provide a true Payment Model Transformation application.

SHARING INFORMATION IN REAL TIME IS NOW POSSIBLE

No longer is there a need for faxing of information. Use the CivicHealth application to share clinical information, patient assessment and care plans, along with other pertinent information to insure comprehensive patient care.

CARE NAVIGATION	VALUE-BASED CARE	CHRONIC CARE MGMT	CLOUD-BASED	INTEGRATED NETWORK

STRATEGIC HEALTH CARE   **CIVICHEALTH**

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